

Date: November 9, 2008

Alert Number: 0010

To: Providers Dispensing Drugs to Members Enrolled in BadgerCare Plus, Medicaid, SeniorCare, and Wisconsin Chronic Disease Program

Re: Pharmacy Claims Denied for Invalid Diagnosis Code

ForwardHealth interChange was denying claims in error when a decimal point was submitted in the diagnosis code field on real-time pharmacy claims. This error was resolved effective November 9, 2008.

If the claim was denied because an invalid diagnosis code was indicated, the provider received Explanation of Benefits (EOB) code 1156 in National Council for Prescription Drug Programs (NCPDP) field 526-FQ (Additional Message Information). Providers may resubmit claims denied for this error.

Informational